



PRIVACY POLICY

FREEPLUS Inc. Privacy Policy

FREEPLUS Inc. (FREEPLUS) have philosophy "to present memories that will last a life time" and trying to accomplish it through inbound tourism to Japan and SEO business. Under the philosophy, we consider that protect private information of our client is not only our fundamental task but also social duty. We declare to act and keep this privacy policy with determine this privacy policy as code of conduct employees like to be complied in order to treat strictly.

Acquisition of personal information

We announce about purpose of use, provide, whether or not commissioned and way of inquiry in detail as much as possible in advance. Also, acquired personal information will only be used within the purpose and it take measures for no use out of the purpose.

Handling of personal information

Acquired personal information will be used for its purpose and service provision or interact with client against client's requirement and authentication. In addition, we strictly comply Personal Information Protection Act and related laws, Obligations stipulated in the guidelines of the competent minister and this protection policy.

Provision of personal information

Acquired personal information will not be provided to third party without client's consent. However, there may be case to deposit information to subcontractors as impose obligation of safety management or similar action.

Handling of personal information deposited

Personal information kept from the consignor is to be managed strictly and used within the contract and this privacy policy.

Confidentiality and accuracy of personal information

FREEPLUS will keep personal information up-to-date and accurate. Also, take measure to prevent and correct unauthorized access to personal information, loss, destruction, falsification or leakage.

Disclosure and correction of personal information

In case client request to confirm, correct or other act about his/her personal information, we respond based on the laws and regulations. We face the complaint quickly ad appropriately and make effort to develop in-house system.

Response to consultation and complaints

In case of complaint or consultation regarding personal information FREEPLUS handle, we will respond quickly and appropriately.

Changes to personal information protection management system include protection policy

For the protection and appropriate use of personal information, we build personal information protect management system review regularly in order to perform continuous improvement.

Enactment: July 1st, 2007

Revision: November 22nd, 2013

FREEPLUS Inc. CEO Kentaro Suda

Articles related to personal information disclosure

Purpose of use of personal information (In case of acquisition in document directly)

We, FREEPLUS announce that personal information is to be utilized for the following purpose of use based on Act on the Protection of Personal Information (Personal Information Protection Law) Article 18, Paragraph 1 and JIS Q 15001:2006.

(Customer Information)

Provision and suggestion regarding our products and services

Sales of our products and services and subordinated business affair

Requesting survey and questionnaires about our products and services

Customer support, maintenance of the products

Fulfillment of contract with customers and business partners

Contact to and inquiry from customer and business partner

Contact to and inquiry from shareholders

Development of our products

Perform consignment business(system development, design production and maintenance service)

(Guide Information)

Contact from FREEPLUS

Provide to the hotel, bus, restaurant and another arrangement

Provide to local travel agencies

Accounting Operation

(Employee Information)

Human resources management

Duties relating to adoption

Wage administration

Health management

Welfare work

Security management

Business management

(Applicant information)

Selection of adoption

Contact to entrants

Furthermore, in case that necessity of use client's personal information beyond the purpose of use revealed and announced in advance occur, we contact client and utilize with consent.

Purpose of use of personal information (In case acquisition in another way)

(Information of tourist to Japan)

Provision of hotel, bus, restaurant and guide

Duty to apply visa

(Information of person in charge of hotel, bus, restaurant)

Reservation and inquiry

(Information published online)

Inquiry

Provision of personal information

We, FREEPLUS will not disclose or provide client's personal information to third party except following case

In case of client's consent

In case based on the laws and regulations

In case it is necessary to protect one's life, body or property and also difficult to take consent of the client

In case we consign personal information in order to accomplish purpose of use

In case business to be succeeded by merger, demerger, transfer of business or another reason.

Disclosure of personal information

If we, FREEPLUS were asked to disclosure, correction, delete or suspend use of registered information, we respect the rights of the client and get back to client in reasonable period and range after confirming his/her identification. Depending on the contents of the offer, there is a case we ask to submit prescribed application form. Furthermore, depending on information disclosure, we ask to pay prescribed fee. Please contact the personal information helpline for your request.

Inquiry about business name and personal information

If you have any inquiry about client's your own personal information or general question about privacy policy, please contact our personal information helpline.

[Personal Information Helpline]

FREEPLUS Inc. CEO Kentaro Suda

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